



## **We Specialize In Caring For Kids.**

PSA sets the standard for pediatric home health care, providing highly skilled pediatric nursing services for medically fragile children for over 20 years. We understand that technology dependent children require specialized care and employ the most experienced, knowledgeable pediatric nurses to do the job.

PSA nurses are special people who are passionate about what they do and confident in their ability to make a difference in a child's life. Through the use of a family-centered care approach, PSA nurses work closely with the family to build trust by creating and implementing the right care plan for their child. Care that improves the quality of lives and fosters independence. Care that gives medically fragile children and their families dignity, respect and hope.

### **PSA offers\***

- Specialized Pediatric and Neonatal Nursing Care
  - Registered Nurses
  - Licensed Nurses
  - Vocational Nurses
- 24/7 Hourly Care
- Easy, Prompt Referral Services – accepts all payer sources
- Continuous Education & Support

### **Dedicated Quality Improvement**

Every PSA location is fully licensed and accredited by the Community Health Accreditation Program (CHAP). In addition, we employ full-time internal clinical staff to monitor and revise clinical policies for optimal outcomes.

### **Compassionate, Confident, Committed Care**

Treating each child with the care we'd want our own family members to receive — by knowledgeable caregivers maintaining the highest level of integrity. In addition to our trained home care nursing professionals, through PSA each home care family has access to a:

- Clinical Staff Supervisor for clinical care plan supervision, scheduling, home assessment and coordination
- On-Call 24/7 Nursing Supervisor for immediate emergency access

### **Efficient Care Management**

A full-time PSA care coordinator is assigned to each case to fully understand the patient's needs and associated costs - focusing on optimum outcomes and cost containment. We work closely with payers to provide cost-effective quality care, comprehensive patient assessments and on-going patient status and satisfaction updates.

## Patient & Employee Safety

We consider the safety of both our patients and employees a top priority. Our internal risk management department enforces strict safety and security standards and provides continuous education for all PSA employees.

## Fast, Easy Referral Process

It only takes one call to your nearest PSA location to initiate PSA's care management services. We understand the difficult task case managers and discharge planners have in fulfilling home care needs as quickly as possible. For more complex care situations, we offer easy toll-free access to a national PSA case manager who is experienced in helping you move swiftly through the care process in terms of payer requirements, complicated diagnoses and complete coordination of care.

## Service You Can Trust

All PSA employees are carefully screened and qualified to maintain our high standard of excellence. From weekly visits to 24-hour care, we make every effort to fulfill your needs — you can trust PSA to be there.

*PSA HealthCare – leaders in providing high quality, cost-effective home care to our patients and their families.*